

Future of work: working with and through digital technology

14 February 2023 (10:00 – 17:30)

In-person only, Hotel DoubleTree by Hilton (room Pagoda, 8th floor), Brussels

This event is dedicated to the topic of the future of work and the impact of digital technology. Two main aspects will be discussed: the 'platformisation' of the labour market and the transformative implications of AI for labour relations and job quality. What trends are we seeing emerge, and what challenges? What is the approach of the EU regulator? And what should the regulatory and research agenda be to ensure that workers' dignity is part of the equation when it comes to addressing digital transformation?

The event is multidisciplinary in nature, with ETUI and external researchers presenting data, trends, regulatory analysis, and their own reflections on defining a blueprint for a better digital world of work. The second part of the event is dedicated to early career scholars who have the possibility to present and discuss their work in four thematic panels.

PROGRAMME

09.30 – 10.00	Registration and coffee
10.00 – 10.15	Opening remarks by Nicola Countouris (Director of Research, ETUI)
10.15 – 11.30	Platformisation of the labour market <ul style="list-style-type: none">• Wouter Zwysen (ETUI): Internet and platform work survey• Silvia Rainone (ETUI): Digital and remote work: unresolved normative challenges• Vincenzo Maccarrone (Scuola Normale Superiore): Solidarity, mobilisation and organising in the platform economy Chair: Agnieszka Piasna (ETUI)
11.30 – 11.45	<i>Coffee break</i>
11.45 – 13.00	AI at work <ul style="list-style-type: none">• Aida Ponce (ETUI): AI and data protection• Agnieszka Piasna (ETUI): Algorithms of time: How algorithmic management changes the temporalities of work• Philippa Collins (University of Bristol): The sharp end of algorithmic management: using AI to discipline and dismiss Chair: Aude Cefaliello (ETUI)
13.00 – 14.00	<i>Lunch break</i>
14.00 – 15.30	Round table: Implications of the digital transformation for the future of work Uma Rani (Senior economist, ILO), Antonio Aloisi (Assistant professor, IE Law School), Eva Kocher (Professor, Europa-Universität Viadrina), Nicola Countouris (ETUI Director of Research), Ludovic Voet (ETUC Confederal Secretary) tbc Chair: Silvia Rainone (ETUI) and Wouter Zwysen (ETUI)



The ETUI is co-funded by the European Union.
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SESSION 1 (hybrid, room Pagoda, 8th floor):**Rethinking working time in the digital era**

Christian Haldrup (FAOS, University of Copenhagen) *Processes of working time segmentation on a Danish food delivery platform – company or worker driven?*

Iva Bjelinski Radić (University of Zagreb) *Working time of platform workers – legal doubts and challenges*

Luna Xiaolu Li (University of Toronto) *Professional e-sports gamers' unionization in the gig economy: The need for a sectoral bargaining approach*

Szymon Pilch (University of Wrocław) *Experiences of remote work in times of the Covid-19 pandemic. Coping strategies and job quality in education and BPO industry. The case of Poland*

Tommaso Maserati (University of Milan) *Working time and right to disconnect in the 'virtual office'*

Moderates: Aude Cefaliello (ETUI)

SESSION 3 (room Chestnut 1, 1st floor):**Collective bargaining in the digital workplace**

Charalampos Stylogiannis (KU Leuven) *Collective labour rights for self-employed workers: A human-rights based approach of platform work*

Claudia Mara (KU Leuven) *"Re-embedding" platform work: Dynamics of unionism in food-delivery in Bologna (Italy)*

Juliana Londono Polo (Tilburg University) *The proposed directive on regulating platform work: can it become a double-edged sword for the effective collective representation and voice of platform workers?*

Milena Franke (KU Leuven) *Workers' contentions over unpaid labour time in food delivery and domestic work platforms in Belgium*

Tiago Vieira (European University Institute) *Ley Rider: an end to platform exceptionalism or just another day in the life of an institutional chameleon*

Moderates: Kalina Arabadjieva (ETUI)

SESSION 2 (room Elm, 1st floor):**Algorithmic management: challenges and proposals**

Diletta Porcheddu (University of Siena, ADAPT) *The role of trade unions in the processing of workers' data: insights from a European Union co-funded project*

Sara Bagari (University of Ljubljana) *The use of artificial intelligence in the workplace: challenges and possible solutions in the EU legal framework*

Stefania Marassi (The Hague University of Applied Sciences) *Charting wearable sensors device in the workplace: state of the art and legal challenges*

Thijmen Zoomer (TNO, Department of Work health technology) *Algorithmic safety management for workers*

Wes Damen (Vrije Universiteit Amsterdam) and **Ida Damen** (Fontys University of Applied Sciences) *Workplace surveillance and living labs*

Moderates: Aida Ponce del Castillo (ETUI)

SESSION 4 (room Chestnut 2, 1st floor):**Unpacking and addressing power imbalances**

Alberto Barrio Fernandez (University of Copenhagen) *Regulatory challenges under EU law concerning the social protection of platform workers: Lessons learnt from the proposed Directive on improving working conditions in platform work*

Angel Martin Caballero (University of Manchester) *The politics of state intervention over the regulation of platform work: the Chilean experience*

Fernanda Teixeira (University of Manchester) *'Online' domestic work: How the work experiences of domestic workers in Mexico are being (re)shaped by digital labour platforms*

Ilda Durri (KU Leuven) *Casual work arrangements and platform-based work: the casual work agenda as a way to enhance the labour protection of platform workers*

Tim Christiaens (Tilburg University) *Power Imbalances in Digital Reputation Systems: The Case of Airbnb*

Moderates: Wouter Zwysen (ETUI)