Frequently Asked Questions - DataCamp
Tilburg University

In this document you can find the answers of some of the most asked questions. For specific questions about the functioning of DataCamp we refer you to their most asked questions and support team at https://support.datacamp.com/hc/en-us. If your still have unanswered questions, you can always contact us on Library-Scienceskills@tilburguniversity.edu.

I did not get an invitation to join a DataCamp classroom.

You can request access to DataCamp by mailing to Library-Scienceskills@tilburguniversity.edu. After sending the email, we need up to 2 working days to process your request. When we processed your request, you receive an invitation to join a DataCamp classroom in your Tilburg University mailbox. The email may end up in your spam folder. If you have not received this email, please let us know by sending an email to the aforementioned address.

When I accept the invitation, I get the error message "The invitation has been claimed. You already joined this group!".

Usually when this error shows up, you are subscribed to the classroom anyway. See the next question to determine whether you are subscribed to a classroom. If you see this error message and you are not enrolled in a classroom, please send an email to the aforementioned email address.

How do I know whether I am enrolled in a classroom?

You can verify that you are enrolled in a classroom by browsing to https://learn.datacamp.com/, logging in, and clicking on the "Organizations" button on the left. If the button is missing, or you are not redirected to a classroom, you are not enrolled in a classroom. If you should be enrolled, send an email to Library-Scienceskills@tilburguniversity.edu. Note that if you just accepted an invitation, DataCamp might need some time to process the acceptance. This may take up to 1 hour.

I cannot log in.

Check whether you are at the login page, which can be found here. Make sure you are using your correct account, hence …@tilburguniversity.edu and to use the correct password. If you do not have an account yet at your ….@tilburgunivesity.edu email address do so first and try again. To make an account follow the manual "Getting started with DataCamp – Tilburg University". If the problem remains, check whether DataCamp is not having any issues.

I do not have a Tilburg University email. Can I still join?

If you are a student at Tilburg University you always have an email address with @tilburguniversity.edu. If you are not a student from Tilburg University you cannot join this pilot.

Why does Tilburg University offer DataCamp to her students?

With a growing importance and request for coding skills, it is important to offer students the possibility to learn to code. Therefore, the University Library offers you the possibility to join all the courses of DataCamp for free by means of a classroom.

Can I code on my phone?

There is an app from DataCamp available for Android and IOS. It does not offer all courses but the basic courses (5 courses) are included including some exercises. This is a good way to practice anywhere, anytime.

Can I determine what level of programming I am currently at?

Determining your level of programming is unambiguous. However DataCamp does offer DataCamp Signal in which you get an indication of your level of programming. It might not be perfect but it definitely is a nice way to have some indication. Find DataCamp Signal here.

Are there examples where I can use my programming skills?

There are many ways how you can use your programming skills. If you want to practice with a problem you can have a look at the projects available at DataCamp, which you can find here. If you want to have it related to a course offered to you by Tilburg University then you can reach out to your teacher, but it is not certain they have this for you.

I want to learn a specific skill, but there is no track.

You can find all the tracks offered by DataCamp here. Most tracks are available here, if you desire a specific track for one of the courses please reach out to us and your teacher and we can look what is available and possible.

The material I am searching for is not available at DataCamp.

If DataCamp does not offer it (yet), you can make a suggestion to DataCamp to create it. Have a look at the upcoming material here or submit your request here. Currently Tilburg University does not create its own content.

Can I contact other users of DataCamp?

You cannot see the other users from Tilburg University, however you can contact other users at the community of DataCamp. You can find the community of DataCamp here.