

Mission

LIS facilitates the full spectrum of information: from content to technology and everything in between

Vision

LIS is a trusted partner for the university in achieving its information goals

Ambition

LIS is a trusted partner that offers excellent support to the primary process with operational excellence in standard business processes

Strategy

Education

- Implement DEEP objectives and create a stimulating new Learning Center

Research

- Stimulate Open Science and Research Data Management
- Support Research IT ambitions Schools

Impact

- Support the university in its ambition to make societal impact visible

Growth:

- Facilitate predicted growth

Location

- Support the living campus ambitions with modern technology

Governance and Culture

- Align business and IT
- Embed information security in our DNA
- Act with a customer focus

Operational Excellence

- Outsource commodity services in collaboration with partners to reallocate resources
- Achieve a uniform information landscape
- Improve and evolve organization maturity

Library:

- Enhance library information services

Univers and Brabant-Collectie

- Strategic plans are available

Objectives

Education

1. Make edu-Hub a success by providing support and expertise
2. Implement a new eLearning infrastructure like LMS and Digital Examination
3. Make the new Education Building (OZC) a modern and appreciated environment for students and teachers

Research

4. Stimulate and facilitate researchers to achieve University Open Access goals
5. Implement the Research Data Management policy (e.g. research data literacy training)
6. Start a program on Research IT to support strategic research plans of the schools

Impact

7. Support researchers to make their societal impact visible

Growth and Location

8. Scalable and flexible services
9. Implement tools for students to allocate free workspaces

Governance and Culture

10. Yearly Business Information Plan per school and at US-level
11. Campuswide increase of (IT) security awareness and behavior
12. Develop a continuous improvement program on security
13. Pro-active employees with knowledge of customer needs and a 'can do' mindset

Operational Excellence

14. Towards an orchestration (Dutch: regie) IT organization
15. Enable and support new services and innovation.
16. Develop a transition plan on datacenters
17. Harmonize support processes and ensure efficient process design
18. Rationalize information landscape, implement application lifecycle management
19. Comply with KPMG recommendations
20. Customers know what to expect from LIS

Library

21. Make more Tilburg University output digitally available, findable and accessible (e.g. lectures)
22. Rethink library collections
23. Implement new tools and services
24. Continuously develop the Library and learning centers as an essential part of the living campus